



**SUPREME COURT OF VICTORIA
OPT OUT NOTICE TO GROUP MEMBERS**

JB Hi-Fi Class Action (Group Proceeding)

Clarke v JB Hi-Fi Group Pty Ltd

Proceeding number: S ECI 2023 05830

This notice is sent by Order of the Supreme Court of Victoria

You may be a group member in the JB Hi-Fi Class Action about Extended Warranties sold with consumer goods.

This is because JB Hi-Fi's records show that you may have purchased an Extended Warranty between 1 January 2011 and 8 December 2023.

You do not need to do anything right now if you want to participate in the JB Hi-Fi Class Action.

Group members will never be 'out of pocket' by simply remaining a group member of the JB Hi-Fi Class Action. See page 5 'information about legal costs'.

If you do not want to participate, you must fill out the form [here](#) or follow the instructions in the section 'how do I opt out?' on page 4 of this notice to inform the Court of your decision to opt out.

The deadline to opt out is 29 May 2026.

If you opt out, you will not be eligible to claim money from any settlement or judgment in the JB Hi-Fi Class Action and no part of any claim you have will be determined by the class action, but you may pursue any rights you may have independently.

It is important that you read this notice carefully because it may affect your legal rights

Why am I receiving this notice?

1. You are receiving this notice to tell you about a class action in the Supreme Court of Victoria against JB Hi-Fi Group Pty Ltd (**JB Hi-Fi Class Action**). To confirm the legitimacy of this notice, visit the Supreme Court of Victoria's website using your preferred search engine.
2. The JB Hi-Fi Class Action is about extended warranties sold to consumers by JB Hi-Fi when consumers bought consumer goods such as electronics and home appliances, either online or in-store, between 1 January 2011 and 8 December 2023 (the **Relevant Period**). The extended warranties were called 'Extended Care' and 'Extra Care'.
3. The JB Hi-Fi Class Action alleges that the JB Hi-Fi extended warranties had little or no value because customers already had the same rights for free under the Australian Consumer Law.
4. Among other things, the JB Hi-Fi Class Action asks the Court:
 - a) to declare that all JB Hi-Fi extended warranties purchased between 9 December 2017 and 8 December 2023 are void (i.e. are of no effect); and
 - b) to give each consumer a refund of what they paid for those extended warranties as well as interest on that refund.
5. JB Hi-Fi denies the allegations and is defending the class action.
6. There is more detail about the claims below on pages 2-3 of this notice.
7. You are receiving this notice because you have been identified as a potential 'group member' because you bought one or more extended warranties during the Relevant Period. This means you may be eligible to receive compensation for any loss you may have suffered if the JB Hi-Fi Class Action is successful.
8. This notice contains important information about:
 - a) the JB Hi-Fi Class Action, including what it is about and how it is being paid for;
 - b) what you need to do if you do not want to participate in the JB Hi-Fi Class Action (i.e. how to 'opt out'); and
 - c) how your rights are affected if you opt out by the deadline of **29 May 2026 at 4:00pm (AEST)**.
9. **Please read this notice carefully.** If you have questions about what is in this notice, do not contact the Court. If you have questions, seek independent legal advice or visit Maurice Blackburn's website here: <https://www.mauriceblackburn.com.au/jbhifi>

What is a class action?

10. A class action is a legal case which brings the claims of a group of persons (i.e. 'group members') together in a single proceeding. This can occur because their claims arise out of the same, similar, or related circumstances.

11. Unless a group member opts out (as explained on pages 4-5 below), they are automatically covered by the class action even if they did not take any active steps to join it.

What is the JB Hi-Fi Class Action about?

12. The JB Hi-Fi Class Action claims that extended warranties sold by JB Hi-Fi to consumers had little or no value because consumers already had those rights for free under the Australian Consumer Law.
13. The JB Hi-Fi Class Action alleges that JB Hi-Fi used misleading or deceptive conduct or unconscionable conduct in selling the extended warranties, including by telling customers either directly or by implying, that the extended warranties:
 - a) lasted for longer than the rights under the Australian Consumer Law;
 - b) provided benefits that the Australian Consumer Law did not; and
 - c) had value to consumers,when they did not.
14. It is also alleged that JB Hi-Fi failed to give customers important information about their rights under the Australian Consumer Law, which consumers needed to make a properly informed decision about whether to buy an extended warranty.
15. For all of these reasons, it is alleged the JB Hi-Fi customers bought the extended warranties because they were mistaken about their value.
16. The JB Hi-Fi Class Action is seeking, among other things, a declaration that the extended warranties are void and compensation to reimburse group members for the cost of the extended warranties plus interest, as well as other remedies.
17. JB Hi-Fi denies the allegations and is defending the class action.
18. If the JB Hi-Fi Class Action is successful it means that the Court has found that your legal rights under the Australian Consumer Law are similar to or better than those under the extended warranty that JB Hi-Fi sold to you. If your extended warranty has not yet expired, you would not be able to rely on that warranty if something goes wrong with the consumer good(s) you purchased. This is because the Court will have found it is void and of no real value to you. However, you will be compensated for having purchased the warranty, and you would still be able to rely on your legal rights under the Australian Consumer Law, which you have for free.
19. The claim is detailed in the Further Amended Statement of Claim (FASOC) available on Maurice Blackburn's website: <https://www.mauriceblackburn.com.au/jbhifi>

Am I a 'group member'?

20. If you purchased an extended warranty from JB Hi-Fi at any time between 1 January 2011 and 8 December 2023, you are covered by the JB Hi-Fi Class Action. These individuals are, or may be, group members.

21. If you purchased an extended warranty from JB Hi-Fi between 1 January 2011 and 8 December 2017, you are a group member if your claim falls within the exception to the time limit that applies to your claim.
22. You may be a group member even if you have made a claim under your extended warranty or your extended warranty has expired.
23. The full group member definition is available on Maurice Blackburn's website: <https://www.mauriceblackburn.com.au/jbhifi>
24. **We sent you this notice because JB Hi-Fi's records show you may have bought at least one extended warranty during the Relevant Period and so you may be a group member.**

What do I have to do if I want to participate?

- **You do not need to do anything** right now if you want to participate in the JB Hi-Fi Class Action.
- **If you do not want to participate** in the JB Hi-Fi Class Action (that is, you want to 'opt out'), see the section 'how do I opt out?' below.

What does 'opting out' mean?

25. If you do **not** want to participate in the JB Hi-Fi Class Action and you are a group member, you must opt out by **29 May 2026 at 4:00pm (AEST)**.
26. If you 'opt out' of the JB Hi-Fi Class Action:
 - a) **you will not be a group member** in this class action.
 - b) **you will not be able to claim any money** or have a right to share in any benefit of any order, judgment or settlement, and you will not be bound by any settlement or judgment.
 - c) you may be able to bring your own claims against the defendant, if you bring the case within the time limit that applies. If you want to bring your own claims against the defendant, you should seek independent legal advice about your claims and any time limits **before opting out**.
27. If you do not opt out, you will continue to be a group member and you will be bound by any settlement or judgment in the JB Hi-Fi Class Action. This includes potentially being eligible to share in any compensation from a settlement or judgment if the JB Hi-Fi Class Action is successful. This would also result in your extended warranty being declared void but you would retain your rights under the Australian Consumer Law.

How do I 'opt out'?

28. If you do **not** want to be a group member in the JB Hi-Fi Class Action, you must opt out of the class action by **29 May 2026 at 4:00pm (AEST)**. To opt out, you **must** submit the

online opt out notice at the Supreme Court of Victoria website at: <https://www.supremecourt.vic.gov.au/areas/group-proceedings/jb-hi-fi-class-action/opting-out>

29. Opt out notices received after the deadline will not be effective, unless the Supreme Court of Victoria makes a further order.

Information about legal costs

Group members will never be ‘out of pocket’ by simply remaining a group member in the JB Hi-Fi Class Action.

30. Any legal costs payable to Maurice Blackburn will be deducted from the amount of monetary compensation recovered for the group members through any successful settlement or judgment.
31. Legal costs paid to Maurice Blackburn will be 30% of any settlement or judgment sum recovered for group members. This means that 70% of any settlement or judgment sum (less settlement administration costs) will be distributed to the group members, unless the Court makes an order to vary the percentage or make further deductions. The Court ordered that costs be calculated in this way. This is called a ‘group costs order’.
32. The Court can vary the percentage of the group costs order at any time during the JB Hi-Fi Class Action, but if that occurs, the Court will consider the interests of group members, and group members will be notified of any change.
33. If there are any costs payable to JB Hi-Fi, the law requires Maurice Blackburn to pay these.
34. This means that group members will not have to pay any costs out of their own pocket regardless of the outcome of the JB Hi-Fi Class Action.

I need further information

35. For more information, please visit:
- (a) Maurice Blackburn’s website: <https://www.mauriceblackburn.com.au/jbhifi>
 - (b) The Supreme Court of Victoria’s website: <https://www.supremecourt.vic.gov.au/areas/group-proceedings/jb-hi-fi-class-action>
36. Based on information provided by JB Hi-Fi, there may be more than 8 million group members in this proceeding. In accordance with the Court’s orders and to minimise costs for the benefit of all group members, a direct telephone hotline is not available. If you have a question, please read the information on Maurice Blackburn’s website. If you still have a question, you can submit it on Maurice Blackburn’s website: <https://www.mauriceblackburn.com.au/jbhifi>
37. Please note we will prioritise requests for information not included on our website or in

this notice. We may not reply to requests for information that is available on our website or in this notice. If you have difficulties with technology, please ask a trusted family member or friend to help you.

38. Alternatively, you can seek independent legal advice.
39. The Supreme Court of Victoria should **not** be contacted for advice, as it will be unable to assist you.
40. This notice was approved by the Supreme Court of Victoria and published pursuant to the Order made on 16 December 2025.